



***Thoughtweb* and *ac3* launch Collaborative Web Site to Support Tsunami Relief Efforts**

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Thoughtweb, a Sydney-based developer of knowledge management software, has developed and launched a website that provides coordinated support for the ongoing Indian Ocean Tsunami relief effort.

The project commenced late in December, following communication between Thoughtweb and staff from the Pacific Disaster Centre in Hawaii. Thoughtweb staff worked over the holiday period, and an initial site was launched on 5th January. The site may be found at <http://www.thoughtweb.com/relief>

"The tragic events of December 26th highlight the need for situational awareness and decision support in a complex and fast-changing environment," said Chris Murray, CEO of ThoughtWeb. "Response to disasters such as this requires effective knowledge sharing, collaboration, and improved coordination across the global humanitarian community involved in relief and recovery operations."

The *ThoughtWeb Relief* website has been developed using ThoughtWeb's innovative knowledge management software and captures information about the relief effort from diverse sources, interprets and prioritises it, and uses it to create personalised knowledge that can drive individual decisions and group outcomes. Application of this new web-based resource to achieve consistent, predictable knowledge in a complex, "information saturated" environment will be of special benefit to individuals and organizations seeking to coordinate and integrate information from multiple sources.

"This is the first opportunity for the next generation of the smart internet to deliver instantaneous situation awareness", said Chris Murray, CEO of ThoughtWeb. "The site is now being widely used globally to meet the relief needs of twelve countries and more than two hundred responder organizations. We also are working to develop a multi-national emergency early warning capability."

The system is being supported operationally by Sun Microsystems, who supplied a 440 server for the duration of the project, Oracle supplied the data base management systems and **ac3** are hosting the site in its data centre at the Australian Technology Park, near the Sydney CBD.

"Most people in Australia have been shocked by the extent of the devastation in the Indian Ocean," said Philip McCrea, ceo of **ac3**. "When we were

approached by Thoughtweb to host the site, we gladly seized the opportunity to do our bit to assist with the relief effort.”

About ThoughtWeb.

Thoughtweb has been providing innovative solutions in the corporate, security and defence industries for nearly 25 years. More information can be found at www.thoughtweb.com, or contact + 61 2 9957 2077.

About ac3

ac3 is in the business of looking after computers and networking equipment for other organisations. The equipment is housed in **ac3**'s secure and reliable data centres at the Australian Technology Park and at Global Switch. **ac3** is owned 57% by the NSW State Government, and 43% by 8 NSW-based Universities. See www.ac3.com.au.